

## First Merchants Digital Accessibility Statement

## Our Commitment to Website Accessibility

First Merchants Corporation is committed to providing equality of opportunity to people of all abilities, including equal access to its website.

As part of that commitment, we are making efforts to ensure that First Merchants' digital properties are accessible to all individuals, regardless of ability.

First Merchants digital website accessibility program and capabilities are designed, developed, and tested for conformance to accessibility standards for online services.

Our web pages are designed to be consistent with the level AA recommendations of the **World Wide Web Consortium's Web Content Accessibility Guidelines**2.0 and other applicable web accessibility laws. Our goal is for our official web pages, including electronic documents and multimedia, and associated web-based applications to be reasonably compliant with these guidelines.

Our efforts to ensure equal access are ongoing, and First Merchants Corporation will periodically review its website for adherence to this commitment. While we make every effort to ensure accessibility, we are not responsible for third-party provided web content or applications, such as links to outside sites.

Additionally, we also partner with third party vendors to leverage their digital accessibility software programs to evaluate our digital properties in accordance with best practices.

This policy may change over time as changes are made to both accessibility guidelines and web technology.

## **Contact**

If you have a disability, we welcome your feedback about the accessibility of our site. Our website team can be reached by emailing <a href="mailto:marketing@firstmerchants.com">marketing@firstmerchants.com</a>. To assist in investigating your concerns and remedying any issues, please include



your name and contact information, the URL of the page(s) about which you have feedback, and specifics about any issues you may have encountered.

Effective/Adopted 1/13/17. Last Updated [09/17/25]