

FIRST MERCHANTS COMMERCIAL BANKING

Remote Deposit Capture (RDC)

Installation Guide - MAC



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Items needed to access Remote Deposit Capture:

- **Remote Deposit Capture URL**—Links to site login page.
- **Domain Name**—Name of Company
- **Username**—Identifies user as authorized user for company.
 - Identifies the Locations and Accounts user may access.
- **Temporary Password**—Confirms identity of user as authorized for company.
 - Identifies the Locations and Accounts user may access.
- If applicable, **Computer Activation Code**—Confirms computer is authorized to access to Remote Deposit Capture site.
- **Administrative Rights**—Administrative Rights will be needed to install the items described in this document.

Client Application Installation Checklist

- Gather setup information
 - Remote capture application URL.
 - Password and Login rules.
 - Computer activation code (for multifactor authentication).
 - Administrator login and password.
- Review Minimum Client Workstation Requirements are met.
- Install recommended version of Mono Framework.
- Access client application with supplied URL.
 - Log in to client application with Administrative login information.
- Install Scanner Services.
- Install Scanner Driver.
- Verify that all modules can be successfully opened.
- Capture test items and Transmit to verify functionality.
 - The first transaction should be captured by a user with administrative rights on the computer.

Minimum Client Workstation & RDC v5.0 Requirements

If any of the following requirements are not met for the client workstation, stop the installation process. Either updated the workstation with the required components or load the remote capture application on a different workstation that meets the requirements listed below.

- **Certified Operating Systems:**
 - Apple macOS Monterey v12.5.1 or newer

NOTE: Not all scanners are supported with Mac, see Scanner Matrix.
- **Browser Support:**
 - Google Chrome
 - Edge
- **RAM (Memory):** Minimum Requirement: 4GB RAM
- **Primary Hard Drive:** 5GB available hard drive space
- **NIC:** (1) 100/1000 NIC-Minimum 256K
- **Scanner Connections/Ports:** One available USB 2.0 port
- **Screen Resolution:** Screen Resolution of 1320 x 768 with 1MB Video RAM or better
- **Software Dependencies:** The following software components are necessary for the application to operate correctly and should be loaded or installed prior to the remote capture installation process.
- **Mono Framework v6.4.0**
- **WinZip (Optional)**
 - Version 9.0 or higher

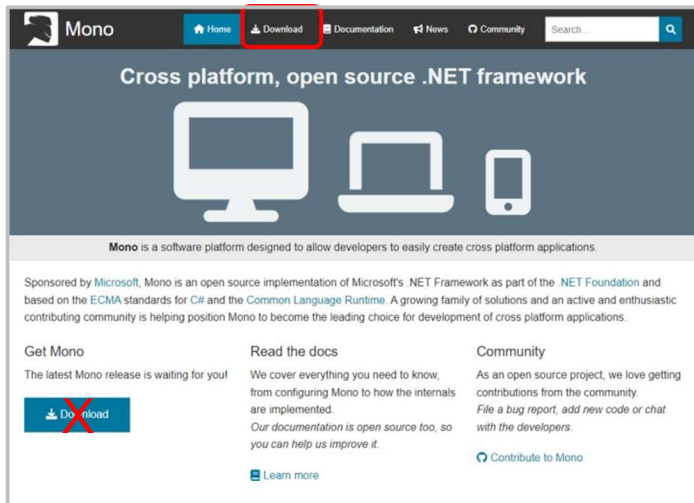
NOTE: A zip file utility is required for Image Archive file exports.
- **QuickBooks®:** Desktop and Online Edition (Optional)

NOTE: QuickBooks® is required to import a QuickBooks® file export.

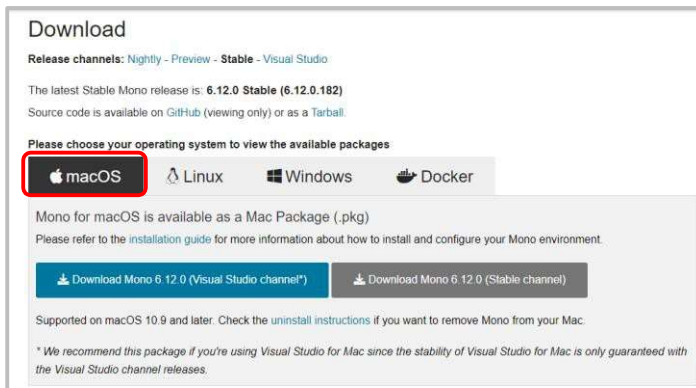
Install Prerequisites

Mono Framework

1. To download the recommended Mono Framework version 6.4.0, go to: <http://www.mono-project.com/>.
2. Click the Download tab at the top of the web page (NOT the Download button at the bottom).



3. Select the macOS tab.



4. Click archive.



5. Click 6.4.0.



6. Click macos-10-universal.



7. Download and install the latest version.

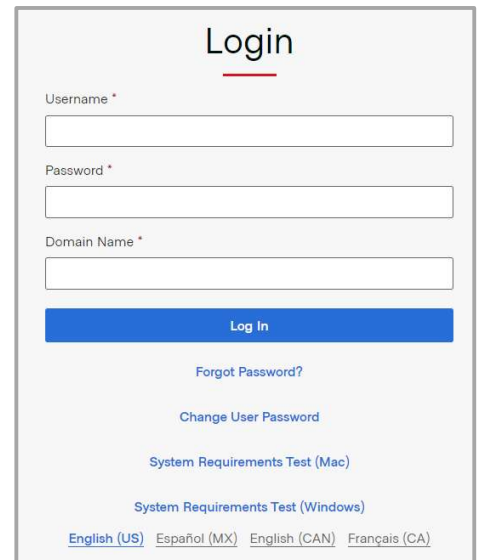
Log In To Client Application

NOTE: If logging in to RDC v5.0 via SSO, skip to [Setup Within Application](#).

1. Open web browser.
2. Enter RDC v5.0 URL.

First Time Login

3. Enter Username.
4. Enter Password.
5. Enter Domain Name.
6. Click Log in.
7. First time log in ONLY: Enter Old Password.
8. Enter new Password.
9. Enter new Password to confirm.
10. Click Change Password.
11. Log into application using *new* password.

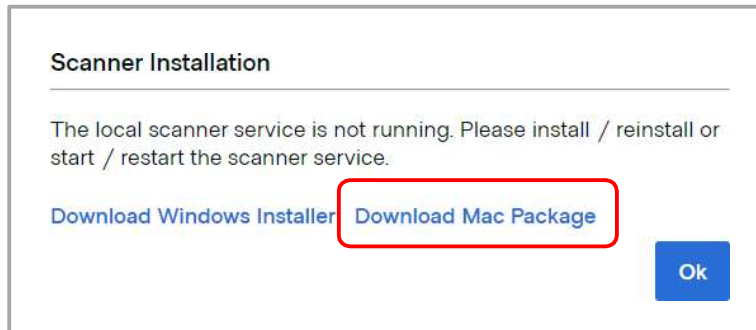
A screenshot of the 'Login' page. It has a title 'Login' with a red underline. Below it are three input fields: 'Username *', 'Password *', and 'Domain Name *'. A blue 'Log In' button is below the fields. At the bottom, there are links: 'Forgot Password?', 'Change User Password', 'System Requirements Test (Mac)', 'System Requirements Test (Windows)', and a row of language links: 'English (US)', 'Español (MX)', 'English (CAN)', and 'Français (CA)'.

NOTE: If NOT utilizing computer authentication, skip to [Setup within Application](#).

Install Scanner Service

NOTE: If this is the first time the user is activating the workstation, they will be prompted to download the RDC scanner service. This is needed to complete the activation process.

12. Click Download Mac Package option to install the scanner service.

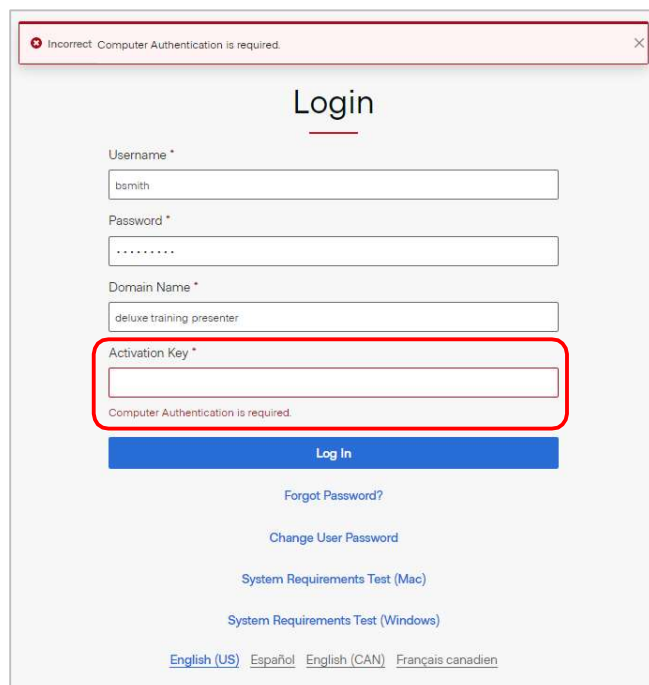


13. Open the downloaded scanner service file.
14. Follow the applicable computer prompts to install the scanner services.
15. Click OK.

NOTE: The Mac installer will restart the Mono framework processes. If you click "Ok" before those processes are fully running, you will receive the scanner installation pop up again. Please wait one minute and try again.

Computer Activation

1. The Computer Activation box will display. Enter the computer activation key.
2. Click Log In.



- The user will be redirected to the RDC v5.0 Dashboard page and be logged in.

NOTES:

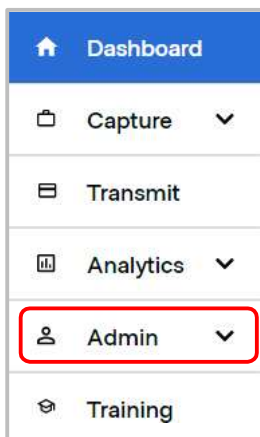
- There is a slight delay on the Mac, but the application will automatically redirect to the Dashboard.
- RDC v5.0 stores the MFA credentials in an XML file that is stored locally on the Machine. The name of the XML file is ComputerCredentials.xml and is stored at:
/Applications/ScannerService/Contents/MacOS/ComputerCredentials/
ComputerCredentials.xml

Setup Within Application

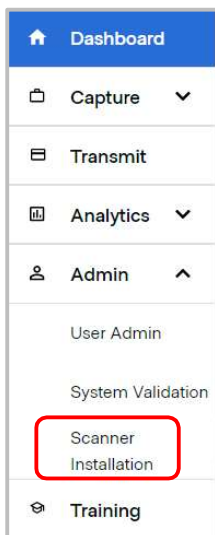
Install Scanner Driver

Ensure that all pre-requisites have been completed before installing scanner drivers.

- Ensure scanner is NOT connected to the computer.
- Click Admin or click the Admin icon.



- Click Scanner Installation.



4. Click Download Services to install the scanner services if not already completed after login.

Scanner Installation

The following steps will guide you through the installation of your scanner.

Step 1: Verify that your computer meets the minimum requirements.

Step 2: Make sure your scanner is NOT connected to your computer.

Step 3: Download and install scanner services.

Download Services

Step 4: Select your scanner from the list below and install

Scanner *

Select a value...

Install

5. Open the downloaded scanner service file.
6. Follow the applicable computer prompts to install the scanner services.
7. Select the scanner to be used for capture from the dropdown.

Scanner Installation

The following steps will guide you through the installation of your scanner.

Step 1: Verify that your computer meets the minimum requirements.

Step 2: Make sure your scanner is NOT connected to your computer.

Step 3: Download and install scanner services.

Download Services

Step 4: Select your scanner from the list below and install

Scanner *

Select a value...

Digital Check (Mac)

Digital Check (Windows)

Panini Everest (Mac)

Panini Everest (Windows)

RDM (Mac)

RDM (Windows)

8. Click Install.

Install

NOTE: Installation needs to be completed by a user with administrator rights.

9. Click on the downloaded file.

10. Click Install.

11. Follow applicable computer prompts to install the scanner driver.

NOTE: Some scanners do not display any prompts during install.

12. When the install shield completes, connect the scanner to the computer.

13. Turn on the scanner if applicable.

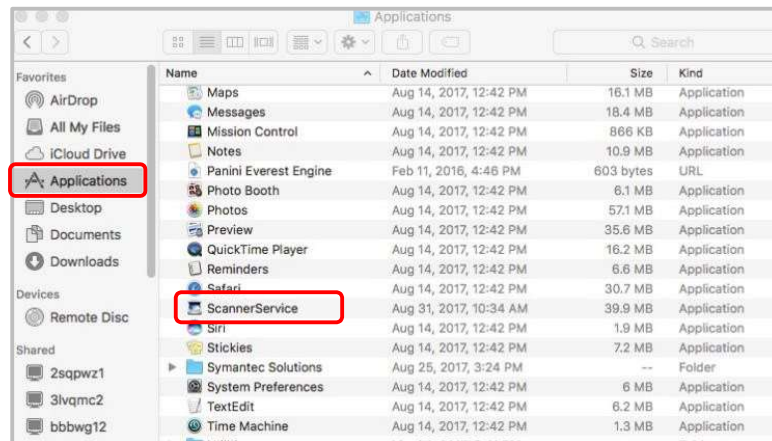
14. If any issues are encountered when attempting to scan, verify scanner services/drivers successfully installed.

a. Click on the Finder icon.



b. Click Applications.

c. Scanner Service and driver(s) will be listed.



Change Log

Date	Description
3/29/2023	Added screen shots for Mono Framework installation. Made minor updates to notes.