



First Merchants Digital Accessibility Statement

Our Commitment to Website Accessibility

First Merchants Corporation is committed to providing equality of opportunity to persons of all abilities, including equal access to its website.

As part of that commitment, we are making efforts to ensure that First Merchants' digital properties are accessible to all individuals, regardless of ability.

Our web pages are designed to be consistent with the level AA recommendations of the [World Wide Web Consortium's Web Content Accessibility Guidelines 2.0](#) and other applicable web accessibility laws. Our goal is for our official web pages, including electronic documents and multimedia, and associated web-based applications to be reasonably compliant with these guidelines.

Our efforts to ensure equal access are ongoing, and First Merchants Corporation will periodically review its website for adherence to this commitment. While we make every effort to ensure accessibility, we are not responsible for third-party-provided web content or applications, such as links to outside sites.

Additionally, we have [partnered with Level Access](#) to leverage their digital accessibility platform and 25 years of experience to achieve and sustain conformance to accessibility standards. Their digital accessibility platform is used to evaluate our digital properties in accordance with best practices and is supported by a diverse team of accessibility professionals, including users with disabilities.

Through this partnership, First Merchants continues to develop our digital accessibility program and capabilities so that we are designing, developing, and testing our websites and online services for conformance to accessibility standards.

This policy may change over time as changes are made to both accessibility guidelines and web technology.

Contact

If you have a disability, we welcome your feedback about the accessibility of our site. Our website team can be reached by



emailing marketing@firstmerchants.com. To assist in investigating your concerns and remedying any issues, please include your name and contact information, the URL of the page(s) about which you have feedback, and specifics about any issues you encountered.

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