

A new mobile app and online banking experience

In early 2024, you'll have access to a new mobile app and online banking experience with new features, more convenience, and enhanced security. In addition, you'll have expanded tools to optimize cash management efficiencies and the same capabilities in both your mobile app and online banking. Watch your email for more information and timelines.

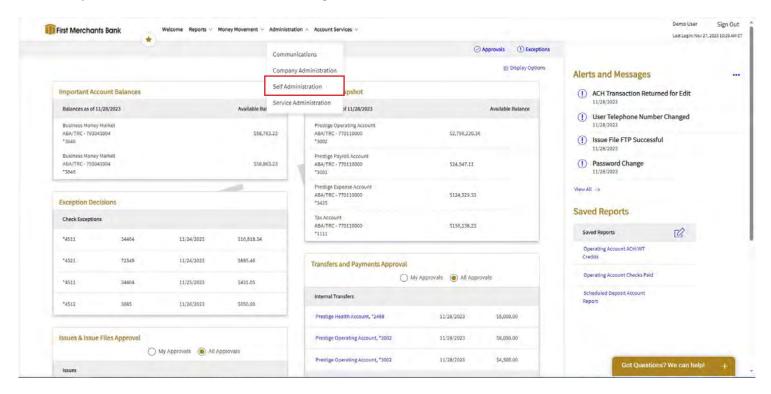
Action Needed

- 1. Make sure your phone number and email address are up to date. It's important for you to receive instructions to prepare and continue to have access to your accounts.
- 2. Delete inactive users (click to learn how) and inactive ACH and wire templates.

It is easy to update or verify your contact information.

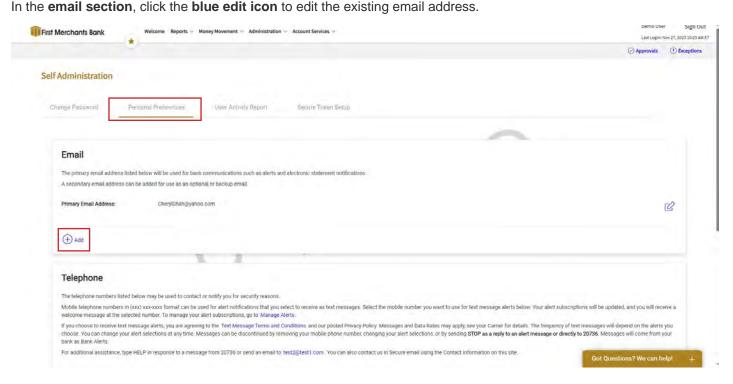
For Users to update user email and phone details:

User Step 1: Make edits and Save. From the navigation, click Administration > Self Administration

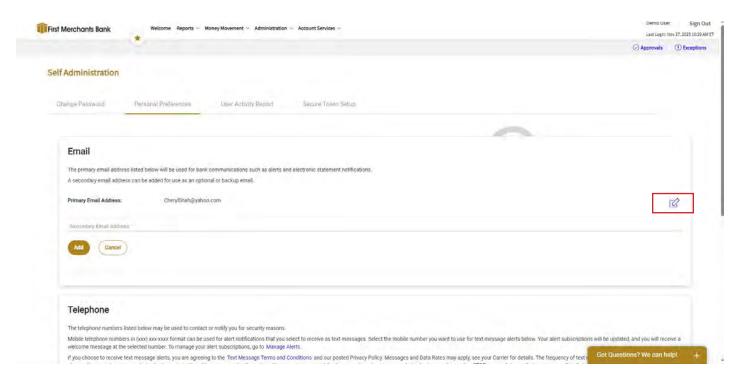




User Step 2: Select Preferences. Under Self Administration, select the Personal Preferences tab.



User Step 3: Update Email. Once you have updated the email field, click add to save.







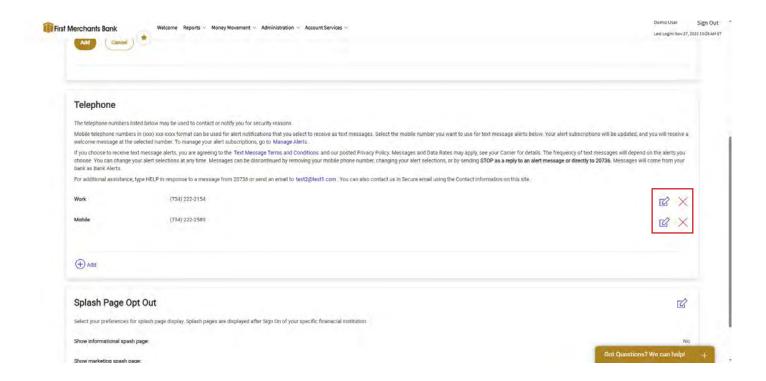
User Step 4: Update Phone Number

Edit a phone number

Under the Telephone Section, click the blue edit icon to edit the existing phone number.

Remove a phone number

Under the Telephone Section, click the **red x** to the right of the phone number you want to remove.



Need help or prefer to speak with someone? You can call our Treasury Solutions Center directly at 1.866.833.0050. The Treasury Solutions Center team is available: Monday thru Friday 8:00 AM - 6:00 PM EST.